https://www.fsnhope.org/

Resource Directory:
Alexander County

**Note:** This resource directory was created by FSN/Hope staff to help you identify resources in your county that can assist you with your child’s needs. Family Support Network/HOPE does not make referrals and we do not endorse these agencies. Any contact you make with these agencies is at your own discretion. This directory may not have all the resources in your county however we try our best and will update this continuously. If you have any additions, questions, or concerns, please contact us at (828) 256-5202 or at vickiedieter@fsnhope.org. Thank you.
The ACHS HAVES Program recognizes that sometimes students have financial needs that their families cannot meet. These families may be affected by single parenthood, low income, disability, unemployment, or crisis situations such as home fires, deaths, or teen pregnancies. Some services offered by the HAVES program are: HAVES Closet - ACHS keeps a closet stocked with clothing, school supplies, and hygiene supplies to help students in need of these items. PROM Closet - ACHS accepts donations of prom dresses, tuxedos, and accessories to stock a closet in order to help all Juniors and Seniors be able to afford and attend Prom. ACHS Food Pantry – The school maintains a full-time food pantry for ACHS students and their families. Students and parents may receive food by appointment Monday through Friday from 7:30 AM until 4:00 PM. It is also available for students and their families during the summer. ACHS In-home Crisis Intervention - The school maintains a fund to help students whose families are facing crisis such as eviction, loss of electricity, loss of heating, loss of water. The program can also help families acquire essential household furnishings and transportation. ACHS Student Financial Aid - The school maintains funds to assist students in paying for medical and education items and activities such as physical exams, eye glasses, field trips, uniforms, college textbooks and CNA Licensure fees, competition events, graduation and senior fees and much more.

Alexander County Department of Social Services
604 7th St. SW
Taylorsville, NC 28681
Phone: (828) 632-1080
Website: http://alexandercountync.gov/dss/

Alexander DSS offers many types of federal and state services for the residents of Alexander County. These services are Adult Medicaid, Adult Assistance & Protective Services, Child Day Care, Child Protective Services, Child Support Services, Family & Children’s Medicaid, Food & Nutrition Services, Foster Care, Work First, Investigative Services, Low-Income Energy Assistance and Information & Referrals.
Alexander County Head Start  
(Children First) 
100 7th ST SW 
Taylorsville, NC 28681 
Phone: (828) 632-3717 
Website: https://www.alexander.k12.nc.us/headstart/

Head Start’s mission statement is “To promote growth and development of all children and families in a warm, loving and experience-rich environment.” Head Start provides comprehensive early childhood education, health, nutrition and parent involvement services to low income children and families. Families also enjoy a wealth of parent training opportunities designed to their preferences. Head Start, NC Pre-K, and the Exceptional Children’s Preschool Programs combine to offer preschool for every need.

Alexander County Health Department  
338 1st Ave. S.W. 
Taylorsville, NC 28681 
Phone: (828) 632-9704 
Website: http://alexanderhealth.org/

The Alexander County Health Department offers services for the community. These services are Adult Health, Child Health, Communicable Disease, Dental Clinic, Emergency Preparedness, Immunizations, STD Clinic, WIC and Women’s Health.

Alexander County Online Business Directory  
Phone: (828) 632-6466 
Email: berenda@presentationsontheweb.com 
Website: https://www.alexandercountyonline.com/

Launched the Summer of 2000 by Berenda Samples with the goal of promoting local businesses/organizations and providing a “one-click source” of information for Alexander County Residents.
Alexander County Partnership for Children
1565 NC Hwy 90W
Taylorsville, NC 28681
Phone: (828) 632-3799
Website: https://www.alexanderchildren.org/

Alexander County Partnership for Children provides a wide variety of programs to help child care providers in the support of the children of Alexander County. These services are Circle of Parents, Play to Learn, Child Passenger Safety Seat Program, Reach Out and Read, NC PreK, Community Outreach, Child Care Resource and Referral, Child Care Subsidy, and Dolly Parton Imagination Library.

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Alexander County Resources
338 1st Ave. S.W.
Taylorsville, NC 28681
Phone: (828) 632-9704
Website: https://acresources.org/

Parent and family resources guide serving Alexander County, NC. This is a service provided by NC Public Health of Alexander County. Categories listed on this site include, Addiction, Child Care, Family Support/Human Services, Health/Safety, Recreation and Special Needs/Disabilities.

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Alexander County Transportation
(Western Piedmont Regional Transit Authority)
1515 4th St. S.W.
Conover, NC 28613
Phone: (828) 464-9444 (Demand Response, Flex Route)
(828) 465-7634 (Fixed Route Bus Information)
Website: http://mygreenway.org/

Greenway provides fixed route transportation service in the cities of Conover, Hickory and Newton. Flex route service is available for the Town of Taylorsville and in Burke County (Morganton, Drexel, Valdese, Rutherford College). Demand Response Service in the counties of Alexander, Burke, Caldwell and Catawba.
Alexander Habitat for Humanity
294 East Main Avenue
Taylorsville, NC 28681
Phone: (828) 635-7889
Website: http://hfh-nc-alex.huterra.com/

Habitat for Humanity is a non-profit organization founded in 1976 in Americus, Georgia. The organization has helped build, renovate, and repair more than 600,000 decent, affordable houses. These homes shelter more than 3 million people worldwide.

Autism Society of NC – Alexander County Chapter
1565 NC Hwy 90W
Taylorsville, NC 28681
Phone: (828) 639-1778
Website: https://www.facebook.com/groups/asnc.alexander

The Alexander County Chapter of the Autism Society of NC provides support for local individuals and families affected by autism. The Autism Society is committed to providing support and promoting opportunities that enhance the lives of individuals on the autism spectrum and their families. Meets the 2nd Thursday of Every month from 6:00 pm to 7:30 pm at the Alexander County Partnership for Children.

Blue Ridge Community Action
800 N Green St
Morganton, NC 28655
Phone: (828) 438-6255
Website: https://www.brcainc.org/

Blue Ridge Community Action, Inc. (BRCA) is a private, non-profit organization founded in 1965 to address problems related to poverty in Alexander, Burke, Caldwell, Catawba, Gaston, Mecklenburg, Rutherford, Stanly and Union Counties. Services they provide are Adult Day Care, Day Care, Weatherization Assistance Program, Home Delivered Meals, Head Start, HARRP (services for those with inadequate or no heating/air conditioning), Congregate Nutrition, Early Head Start, Duke Energy Helping Home Fund, Affordable Rental Units, Foster Grand Parents, and SCSEP (A unique workforce Development program).
Caring Hearts Pregnancy Center  
135 7th Street SW  
Taylorsville, NC 28681  
Phone: (828) 632-1680  
Website: http://www.caringheartspc.com/

The Caring Hearts Pregnancy Center is a non-profit organization, supported by individuals, businesses, and churches in the community to help women who find themselves facing a crisis or unplanned pregnancy.

Christian Crisis Center  
215 5th Ave SW  
Taylorsville, NC 28681  
Phone: (828) 632-0022  
Website: https://www.facebook.com/pages/Christian-Crisis-Center/667825869902304/

The Christian Crisis Center meets the physical needs of the people of Alexander County. The primary emphasis is to help those who, for whatever reason, find themselves in crisis precipitating a need for food, heating fuel, clothing or furniture.

Child Daycare  
604 7th St. SW  
Taylorsville, NC 28681  
Phone: (828) 352-7673  
Website: https://alexandercountync.gov/dss/child-daycare.php

Subsidized child care is a program funded through State and Federal dollars to assist parents with the cost of child care. In order to qualify for financial assistance, parents must meet the income guidelines and must have a recognized need for child care. Families receiving financial assistance may chose the licensed child care program that best meets their needs. The subsidy program can assist with the cost of child care for children ages 0-12. In certain circumstances, children through age 17 may receive child care services. When subsidy funding is limited, the Child Care program maintains a waiting list for parents who are requesting financial assistance.
ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live. ComServ, Inc. services Alexander, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, and McDowell County. Services they provide are Personal Assistance which is a State funded service for adults with disabilities 21 years of age and older. This service provides assistance with daily living, skill building, support with activities and therapy. Another service is Respite services funded through Medicaid. Supported Employment is another service provided and is founded on the belief that anyone can work if they are provided the right supports. This program provides support to help individuals with disabilities find jobs in the community. A Place to Grow (APTG) is a Developmental Day Center in Lincolnton, NC. The Center services children one to five and offers summer programs for children under 18. The Center follows best practice for preschool children and is integrated serving children with special needs typically developing children in all classroom settings. ComServ also provides residential options for individuals with intellectual/developmental disabilities. It offers them a supportive and safe home to exercise their right to make choices, grown and contribute to their community. Some other options are ICF/IDD which offers intensive 24 hour staffing, Group Living homes with provide 24 hour support and supervision in a home environment, Supervised Living which is typically an apartment which includes room and periodic support care to those who do not need 24 hour support, Family Living/Alternative Family Living (AFL) is a service in which a child or adult resides with an individual or family other than their own.

Early Head Start - (The Enola Group)
506 East Union
Morganton, NC 28680-0250
Phone: (828) 604-4906
Website: http://enolagroup.org/

Early Head Start is a comprehensive, community-based program serving families and children from birth to age 3 and women who are pregnant. The program mission is to promote positive prenatal outcomes for women, to enhance the growth and development of young children, and to support and strengthen healthy family development. Services are federally provided at no cost to eligible families. The Enola Group Early Head Start provides early childhood education in quality licensed child development classrooms, education and support in families’ homes, and family resource centers in Alexander, Burke and Caldwell Counties. The program also promotes the health and well-being of children and adults. The program helps families find medical and dental providers of service to stay current on healthcare needs.
East Taylorsville Baptist Church – Tutoring
644 1st Ave Dr. SE
Taylorsville, NC 28681
Phone: (828) 632-2564
Website: http://www.easttaylorsville.com/

The church offers tutoring services each Monday afternoon during the school year from 3:00 to 4:30 PM. Each child is provided tutoring for one hour with a one-on-one tutor. The tutor meets each child’s individual needs by communicating with the child’s teacher through a folder.

Family, Infant and Preschool Program (FIPP)
Center for the Advanced Study of Excellence (CASE)
300 Enola Road
Morganton, NC 28655
Phone: (828) 433-2661
Website: https://fipp.org/

The Family, Infant and Preschool Program serves in the capacity of a research and training institute as well as an early childhood intervention program for children (ages birth to five years), families, and women who are pregnant. This program is part of the J. Iverson Riddle Developmental Center (JIRDC) located in Morganton, NC. FIPP provides direct support to children and their families in Alexander, Burke, Caldwell, Catawba, and McDowell counties. The mission of the Family, Infant and Preschool Program is to promote the growth and development of young children by supporting and strengthening families and building caring, responsive communities. They provide early intervention services, parent education, pregnancy supports, neonatal intensive care follow-up, and work collaboratively with other community agencies to ensure evidence-based intervention for all young children and families.

Guardian ad Litem Program D22A
203 Constitution Lane
Statesville, NC 28677
Phone: (704) 832-6621
Website: https://gald22a.weebly.com/

Guardian ad Litem Program consists of specially trained advocates, appointed by a judge, who fights for the rights of children during the most vulnerable time of their young lives. A trusted adult empowered to ensure that each child is well cared for – able to find a safe, loving and permanent home. These children are usually neglected or abused in the foster care and child welfare system. They currently serve Alexander and Iredell County.
Hiddenite Community Helpers
45 Fire Department Ct.
Hiddenite, NC 28636
Phone: (828) 320-5269
Website: http://www.hiddenitehelpers.org/

Hiddenite Community Helpers is a non-organization formed in 2012 and is registered with the state of North Carolina. This organization provides a food pantry for the community and for those in need. The food pantry is open every Tuesday and Thursday at 4pm-6pm.

J. Iverson Riddle Developmental Center
300 Enola Rd.
Morganton, NC 28655
Phone: (828) 433-2731
Website: https://www.ncdhhs.gov/divisions/dsohf/j-iverson-riddle-developmental-center

J. Iverson Riddle Development Center (JIRDC) in Morganton, NC is the state operated developmental center for North Carolina’s Western region. Riddle provides services and support to individuals with intellectual and developmental disabilities (IDD), complex behavioral challenges and/or medical conditions whose clinical treatment needs exceed the level of care available in the community. Some services they provide are Residential, medical, habilitation (help in developing functional living skills) and training to promote independence, self-determination and to support community living. They also provide facility based respite services to provide caregivers temporary relief. All requests for admission must be submitted by a letter of endorsement from the individual’s responsible Local Management Entity/Managed Care organization (LME/MCO).

Mt. Nebo Baptist Church
2600 Old Mountain Road
Hiddenite, NC 28636
Phone: (704) 585-2498
Website: https://www.mtnebohiddenite.com/

Mt. Nebo Baptist Church offers Care Ministries which provides families relief for taking care of their sick and Crisis Center Food Ministry which provides family food in their time of need.
The NC Cooperative Extension partners with communities to deliver education and technology that enrich the lives, land and economy of North Carolinians. The key components of the Cooperative Extension’s mission are: Sustaining agriculture and forestry, protecting the environment, maintaining viable communities, developing responsible youth and developing strong, healthy and safe families.

The NC Pre-Kindergarten is a state funded program that provides a high-quality pre-K program to serve children who are at risk and prepares them for success in school.

The NC Child Care Resource and Referral Council funds core service delivery in all fourteen CCR&R regions throughout North Carolina. Region 9 CCR&R coordinates child care information, consumer education, professional development, technical assistance, data collections and public awareness for Alexander, Avery, Burke, Caldwell, Iredell, McDowell, Mitchell, Watauga, and Yancey Counties. Region 9 Resource and Referral is housed within the Iredell County Partnership for Young Children. The NC Resource and Referral Council also provides statewide project management to the following initiatives: School-Age Child Care Quality Improvement Project, Promoting Healthy Social Behaviors in Child Care Settings, and Infant Toddler Enhancement Project.
Salvation Army – Greater Hickory/High Country Regional Coordinate
Alexander County Branch – Taylorsville
226 Westgate Drive
Taylorsville, NC 28681
Phone: (828) 632-3832
Website: [https://www.salvationarmycarolinas.org/hickory/](https://www.salvationarmycarolinas.org/hickory/)

Mission Statement: The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry motivated by the love of God. It’s mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination. The Hickory Corps offers people of all ages the opportunity to participate in weekly worship services, Christian children and youth programs and other community activities. The Crisis Help center is The Emergency Assistance program that helps with mortgages, rent, utilities, emergency food and donations of clothing and furniture through the offices of Hickory, Morganton, Granite Falls, Taylorsville, Marion, Boone and West Jefferson. Shelter of Hope is a safe and secure place for homeless men, women and children to stay while their basic human needs are met. Residents receive two meals a day (breakfast and supper) and are provided with clean linens and necessary personal hygiene products. Guidance and direction are given to each client toward transitional and permanent housing opportunities. During Christmas, The Salvation Army uses a kettle to collect funds. Proceeds from the Red Kettle Campaign put gifts under trees and hot food on the table of those less fortunate. The Salvation Army also visits shut-ins and distributes coast to children in need. The Salvation Army of Hickory operates 9 Family Stores in it’s service area. Each Family Store offers great new and slightly used clothing, household items, and other things. Revenue generated from Family Stores help provide necessary resources to offer individuals in the community. Through the Salvation Army Boy’s & Girl’s Club in Burke and Catawba County, children and youth are provided educational after-school and summer daycare programs. Gang prevention education, sports and recreation and programming which shape them into caring, responsible, productive young people in the community.

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The Tutoring Program - Antioch Baptist Church
580 Antioch Church Rd
Taylorsville, NC 28681
Phone: (828) 632-2929
Website: [https://www.welcome2antioch.org/](https://www.welcome2antioch.org/)

Antioch Baptist Church provides a program call The Tutoring Program. It is homework based and helps students from Ellendale School who need extra time with their schoolwork. This is a partnership initiated through the school with Antioch. Children are bused to the Antioch Fellowship Hall on Tuesday after school is dismissed. They receive a nutritious snack, have a devotional and then attend a “one-on-one” or “small-group” homework assistance with their leader. Parents are responsible for transportation to their home following the 1 ½ hour session.

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**Taylorsville Lion’s Club**  
170 Fairgrounds Road  
Taylorsville, NC 28681  
Phone: (828) 632-2226  
Website: [http://www.taylorsvillelionsclub.org/](http://www.taylorsvillelionsclub.org/)

The Taylorsville Lion’s Club provides free eyeglasses for qualified individuals and they also participate in the Alexander County Angel Tree Program.

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**Taylorsville Rotary Foundation**  
409 E. Main Ave.  
Taylorsville, NC 28681  
Phone: (828) 635-7889  
Website: [http://www.taylorsvillerotary.org/](http://www.taylorsvillerotary.org/)

The Rotary Foundation Sponsors School Backpack food program for elementary and middle schools and Christmas shopping spree and gift cards for low income students in Alexander County.

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**Western Piedmont Council of Governments**  
1880 2nd Avenue NW  
Hickory, NC 28601  
Phone: (828) 322-9191  
Website: [http://www.wpcog.org/](http://www.wpcog.org/)

Western Piedmont Council of Governments (WPCOG) is a voluntary association of local governments organized in 1968 as a non-profit group to provide long-range planning and technical assistance. This program serves Alexander County, Burke County, Caldwell County and Catawba County. The WPCOG staff is divided into eight work groups: Administrative & Financial Services, Area Agency on Aging (Caregiver Support, Elder Abuse, Fan/Heat Relief, Health Promotion Programs, Home and Community Care Block Grant Services, Counseling, Project C.A.R.E), Community & Economic Development, IT/GIS Services, Regional & Local Planning/Data Services, Section 8 Housing Program, Transportation, and Workforce Development.
The Women’s Resource Center empowers women through workforce development, advocacy enrichment programs and community partnerships. The WRC offers assistance to women in Alexander, Burke, Caldwell and Catawba Counties. Services provided through WRC include, Women2Work Workforce Development Programs and Support, Transitions4Women and Goal Planning Services, Challenges due to Separation, Domestic Violence, or Divorce, Support groups for Fibromyalgia, Emotional Support Group for Women, Adult Children of Alcoholics, Alcoholism, Substance Abuse & Overeaters. Personal Growth through Educational and Enrichment Programs, and Opportunities to meet and share with other Women.

957 Mobile Cafe
P.O. Box #95
Taylorsville, NC 28681
Phone: (828) 471-7070
Website: https://www.957mobilecafe.org/

“Serving Hope one Meal at a Time.” The 957 Mobile Café is a non-profit organization dedicated to feeding Alexander County’s needy and homeless. They currently serve 4 days a week in Downtown Taylorsville @ the Christian Crisis Center, Hiddenite and Stony Point.